



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bilalhsa@gmail.com, Website: <https://hcip.healthkp.gov.pk/>

Address. House # 240, Street # 13, Defence Colony, Shami Road Peshawar



Monitoring Report Health Facility Rural Health Centre (RHC) Kheshgi, Nowshera

Health Facility	Health Facility Rural Health Centre (RHC) Kheshgi, Nowshera (Code: 364030)
Facility Status	Functional: Working Hours 24/7
Date of visit:	October 13, 2025
Team	Mohammad Akbar M&E Spt and Zahirullah Khan M&E Assistant
Staff met:	1. Dr. Salman Gohar Incharge
	2. Mr. Asif Zia DHIS Focal Person
	3. Ms. Nargas Wali LHV
	4. Ms. Mah Gul LHV
	5. Mr. Mohammad Arif EPI Staff
	6. Mr. Mohammad Ullah EPI Staff

1. Summary:

The RHC Kheshgi is a functional health facility operating 24/7. The overall assessment reveals a well-equipped and managed facility with strong performance in service delivery, infrastructure, and reporting systems. Key strengths include the availability of basic amenities, a full suite of functional registers for DHIS-2 reporting, and a robust healthcare waste management system. The facility is actively monitored and its staff is well-trained in most critical areas. However, the report identifies a areas for improvement, primarily a non-functional LEDs screen for health messaging.

2. Facility Profile & Basic Amenities

The facility is well-equipped with all essential basic amenities, ensuring a conducive environment for both patients and staff.

Indicator	Status
Health Facility Type	RHC
Working Hours	24/7
Status	Functional
Signage Available	Yes
Electricity Supply	Yes



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bjalhsa@gmail.com, Website: <https://hcip.healthkp.gov.pk/>

Address: House # 240, Street # 13, Defence Colony, Shami Road Peshawar



Indicator	Status
Power Backup Available	Yes
Clean Drinking Water	Yes
Separate Waiting Areas	Yes (for Male & Female)

3. Human Resources

The facility is adequately staffed with a strong technical team.

Staff Category	Number of Staff
Total Posted Staff	43
Technical Staff	31
Non-Technical Staff	12
Janitorial Staff (KP-HCIP)	0
Care Taker Staff (KP-HCIP)	0
Uniform Observed by Support Staff	Yes

4. Service Delivery Indicators (Previous Month)

RHC Khesghi demonstrates a high volume of outpatient services and a strong immunization program. However, data for some specific indicators was not available.

Service	Number
OPD Visits	6,521
ANC Visits	427
PNC Visits	10
FP Visits	1
Deliveries Conducted	10



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bilalhsa@gmail.com, Website: <https://hcip.healthkp.gov.pk/>

Address: House # 240, Street # 13, Defence Colony, Shami Road Peshawar



Service	Number
Children (6-59 mo) Treated for Diarrhea	Data Not Available
Children (<1 yr) Fully Immunized	194
Pregnant Women Referred	0

5. Reporting Systems (DHIS-2) and Registers

The facility excels in its reporting and record-keeping. All necessary registers are available and functional, and the facility is successfully submitting its required DHIS-2 reports.

- **DHIS-2 Reporting:** Yes for the last month.
- **Reporting Tools:** Android tablets are available and functional for DHIS-2 reporting.
- **Registers:** All key registers (OPD, ANC, MCH, FP, Lab, Stock, Waste Management, etc.) are available and in use.

6. Medicine & Supply Chain Management

The medicine management system is effective, with no issues reported regarding stockouts or expired medicines.

Indicator	Status
Medicine Store Well-Maintained	Yes
Essential Medicines Available	Yes
Monthly Demand Submitted	Yes
Supplies Received from District	Yes
Expired Medicines (KP-HCIP)	0
Medicines Near Expiry (KP-HCIP)	0

7. Key Infrastructure & Equipment

Area	Indicator	Status
LED Screen	Available	Yes
	Functional	No



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bilalhsa@gmail.com, Website: <https://hcip.healthkp.gov.pk/>

Address: House # 240, Street # 13, Defence Colony, Shami Road Peshawar



Area	Indicator	Status
	Key Messages Displayed	No
Labor Room	Available	Yes
	Functional Electric Supply	Yes
	Functional Backup Power	Yes
	Delivery Table & Set Available	Yes

8. Health Care Waste Management

This is a notable strength of the facility. A comprehensive waste management system is fully implemented and functional.

- System in Place: Yes, with a available plan and a notified committee.
- Segregation & Disposal: Waste is segregated at source. Color-coded bins are available and used. A deep burial pit, placenta pit, and safety boxes for sharps are available.
- Cleanliness: The facility is clean, with no waste on the floor, regular mopping, and clean washrooms.

9. Grievance Redressal Mechanism (GRM)

This is the primary area requiring immediate attention. The GRM is not fully operational.

Indicator	Status
GRC Committee Notified	Yes
Complaint Box Installed	Yes
Complaint Registers Available	Yes
GRM Awareness Banners Displayed	Yes
Frequency of Box Opening	Weekly
GRC Meetings Held (Last Month)	0

10. Monitoring, Supervision & Trainings

The facility receives regular oversight and its staff is highly trained across most essential healthcare domains.



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bilalhsa@gmail.com, Website: <https://hcip.healthkp.gov.pk/>

Address: House # 240, Street # 13, Defence Colony, Shami Road Peshawar



- Monitoring & Supervision: The facility was visited in the previous month by IMU Health, District/Provincial Management, and KP-HCIP PMU.
- Staff Training: Staff are trained on DHIS-2, FP, RMNCH, Nutritional Assessment, Infection Prevention & Control, Waste Management, GRM, and Quality of Care.
- Training Gap: The only identified gap is training on Supply Chain & Stock Management, which is currently marked as "No".

Conclusion and Recommendations

RHC Kheshgi is a high-performing facility with strong infrastructure, service delivery, and administrative systems. To further enhance its operations, the following actions are recommended:

a. **Address LED Screen Functionality:**

- a. Repair or replace the non-functional LED screen to utilize it for displaying key health messages and announcements.

b. **Address Training Gap:**

- a. Arrange training for the relevant staff on **Supply Chain & Stock Management** to ensure optimal management of medicines and supplies.

c. **Improve Data Completeness:**

- a. Investigate the system for recording data on the treatment of childhood diarrhea to ensure this indicator is captured and reported.

Mohammad Akbar
M&E Specialist

Zahirullah Khan
M&E Assistant



KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT (KP – HCIP), HEALTH DEPARTMENT PESHAWAR

(All communications should be addressed to the Project Director and not to any official by name.)

Contact: 091-9211605 E-mail: bilalh@peshawar.gov.pk, Website: <https://hcip.healthkp.gov.pk/>
Address. House # 240, Street # 13, Defence Colony, Shami Road Peshawar



Pictures:

