



# KHYBER PAKHTUNKHWA HUMAN CAPITAL INVESTMENT PROJECT HEALTH DEPARTMENT



## Progress Review Meeting of the Govt General Hospital, Nishtarabad, Peshawar

**Date:** 10/09/2025

**District:** Peshawar

**Time of Visit:** Afternoon 12:00 PM to 2:30 PM

**Visited By:**

- Dr. Muhammad Bilal Khan Project Director KP-HCIP
- Mr. Inayat Ullah MIS Officer KP-HCIP
- Mr. Zahir Ullah M&E Assistant KP-HCIP

### Purpose of Visit:

The purpose of the visit was to review the progress of the health facility, cleanliness, staff availability, and the overall quality of services at Government General Hospital Nishtarabad, Peshawar.

### Description of Health Facility:

Government General Hospital Nishtarabad, located in District Peshawar urban area, is a comprehensive health facility that offers a wide range of services including outpatient and inpatient care, antenatal and postnatal services, immunization, radiology, mother and child health services, psychological support, blood bank services, intensive care (ICU), and Laboratory services.

### Methodology:

The Medical Superintendent (MS) Dr. Amir Naseer presented a review of the past year progress data with focus on last month August 2025, highlighting service delivery coverage across various indicators. Following the presentation, a visit was conducted to all sections of the hospital to observe the progress and assess the quality of services being provided.

### Findings from the Visit to the Health Facility:

- i. The progress throughout the year was found to be satisfactory across all service delivery indicators except the surgical unit. Few of the indicators didn't have the targets.
- ii. Mostly targets were not revised during the last year and shall be revised in accordance with the provisions of the contract extension.
- iii. The IMU Health Department visit reports were found satisfactory, based on the visits conducted on 06.08.2025 and 18.08.2025.
- iv. Hospital waste was partially segregated at the point of collection which required improvement.
- v. The staff in trauma unit were not trained on ALTS & BLS (Advance Life Trauma Support & Basic Life Support)
- vi. The complaint data had not been shared with the Health PMU E&S team.
- vii. It was observed that the routine out-patient were present in the trauma center which effect proper care of the emergency cases.

### Recommendations:

- I. It was advised to the Medical Superintendent (MS) to convene an internal staff meeting and take corrective measures on specific points to further improve progress.
- II. The project Director advised that the target require revision and improvement.
- III. The Project Director advised that all reports regarding complaints should be submitted to Health PMU E&S team along with the corrective measures.
- IV. For waste management, the Medical Superintendent (MS) was advised to plan a refresher training for the staff and to be facilitated by the KP-HCIP E&S team.
- V. The Project Director advised that the patient satisfaction survey checklist be submitted for validation by the M&E team of KP-HCIP.



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- VI. The Project Director advised the M&E team to prepare a visit plan on a weekly basis for this facility regularly
- VII. The IT team will create a login and dashboard access for the MIS Officer of KP-HCIP.
- VIII. Nutrition supplement will be provided to the Govt General Hospital Nishtarabad.
- IX. The Project Director advised to MS to arrange training on ALTS and BLS
- X. The Project Director expressed concern over the EPI data and advised the MS to generate demand from the health PMU to communicate with the EPI section regarding the extension of working hours and need for additional human resource for EPI.
- XI. The Project Director also advised MS to conduct meeting with DHIS team for quality assurance and ensure regular reporting in DHIS as per SOP/contractual binding

### Pictures of the Visit



Brief discussion with the IPC officer at Government General Hospital Nishtarabad.



Inspection of waste bins at Government General Hospital Nishtarabad for HCWM implementation.



Inspection of washroom cleanliness at Government General Hospital Nishtarabad.



Inspection of the Nursing Section and DHIS-2 tools at Government General Hospital Nishtarabad



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Viewed the GRM Awareness Banner at Government General Hospital Nishtarabad.



Discussion with the Technical Staff at trauma center at Government General Hospital Nishtarabad.

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